**ASSIGNMENT:** SimplePractice Learning is publishing a new course next month called, Treating Health Anxiety. Using this real-life example, can you share what your go-to-market strategy would be?

### Here are some additional details:

#### **Course Description**

Health anxiety has traditionally been a distressing, debilitating, and costly psychological issue. With much media attention now focused on public health, even those not previously prone to health anxiety might experience fear and uncertainty around health-related concerns. This course will focus on working with clients with health anxiety, with an emphasis on how to conceptualize this anxiety and how to address specific fears.

### **Learning Objectives**

By the end of this workshop, participants will be able to:

- Articulate a unique conceptualization for each of their clients who experience health anxiety.
- Apply the health anxiety conceptualization to address the maladaptive thoughts and behaviors that reinforce clients' anxiety.
- Provide a brief attentional intervention to address over-attunement to body sensations in clients with health anxiety.
- Apply at least three health anxiety interventions to clients who are dealing with health-related anxiety.

### **GTM STRATEGY FOR TREATING HEALTH ANXIETY**

PRODUCT: Treating Health Anxiety course

DESCRIPTION: New course for professionals focused on understanding how to treat patients with health anxiety

MAIN TARGET: Current users; health and wellness professionals targeting health anxiety

POSITIONING: New class, feature

To approach creating messaging and validate my findings, I would:

- Pull all current data from the website and similar classes (web, demo, email, sales pipeline, etc.).
- Interview current users, implementation team, and customer service.
- Send out a survey to collect thoughts on the product and usability experience.
- View competitors and similar class to see how to differentiate.

# **PRODUCT (CLASS) ADOPTION PLAN**

STAGE 1: Awareness

- Update the website/database with the new course to build awareness.
- Update marketing channels (social, email, promotional materials, etc.) to promote and educate our existing and potential customers.
- Create educational deck for internal partners to upsell and create awareness.

### STAGE 2: Interest

- Create content (blogs, insights, social media, etc.) to spark interest and relatability to the course and platform use.
- Provide strong support throughout the customer journey.
- Gain lead inquiries through forms and marketing channels that will allow us to send segmented emails to increase product adoption awareness and interest.

# STAGE 3: Evaluation

- Offer a free snippet of the course or outline of the objectives to gain sign-up interests.
- Help prospects evaluate our product objectively by helping them see the aspects that differentiate us from the alternatives.

### STAGE 4: Conversion

- Identify touchpoints throughout the customer journey that are opportunities to connect with customers.
- Pull analysis to update marketing strategies and optimize accordingly.
- Take the identified pain points and provide solutions so customers are aware of the product's existence and the importance of how it solves their problem.